



Survey results moving in the right direction
- but there is still plenty of work to do

Our latest Residents' Perception Survey helps us better understand how people across Waipā are feeling about their Council – and, importantly, what you want us to focus on.

The good news is that satisfaction is gradually moving in the right direction.

Overall satisfaction with Council increased from 19 percent to 20 percent, while satisfaction with our services, facilities and infrastructure rose from 24 percent to 27 percent. Perceptions of Council's image and reputation also improved, from 23 percent to 26 percent.

There were some particularly positive shifts. Satisfaction with public facilities and open spaces increased from 35 percent to 44 percent. More people also feel Council is being transparent and communicating openly, with this measure increasing from 15 percent to 21 percent.

Your feedback tells us that value for money, keeping on top of essential infrastructure and building trust remain important. More than a quarter of people who commented on Council's performance raised concerns about spending, wanted a stronger focus on core services, or were unhappy with Council decisions.

You also told us there are areas where we need to improve, including road maintenance, cycleway safety, litter control, water management and Te Whare Taonga o Te Awamutu Museum.

Mayor Mike Pettit said the results reflected progress during a year of significant change while providing a clear mandate for where Council should focus.

"It's encouraging to see satisfaction moving in the right direction, but we're under no illusion that there is still work to do. These results provide a clear picture of where we need to focus."

Chief Executive Steph O'Sullivan says Council's Future Us programme and the 2027-37 Long Term Plan are opportunities to make sure Council is focused on the things that matter most to our communities.

The survey of 411 residents was carried out between June 2025 and July 2026.

For the full Residents' Perception Survey results, please visit our website.



Give your wardrobe a second life this Slow Fashion September

Slow Fashion September is around the corner and this year we're teaming up with Hamilton City Council and Waikato District Council to bring you a month of events celebrating sustainable fashion.

Events include sewing and repair workshops, clothing swaps, an op-shop bus tour and more. With activities taking place across the Waipā, Hamilton and Waikato districts throughout September, there's something for everyone.

Slow Fashion September is funded through the Government's Waste Disposal Levy, which helps Councils support projects that reduce waste and encourage more sustainable choices.

Find the full programme of events here.
linktr.ee/slowfashionseptember



Museum school holiday programme a big hit with youngsters!

Tamariki became museum guardians during the July school holidays, when they took part in Te Whare Taonga o Te Awamutu Museum's Kaitiaki Passport programme.

Designed for children aged five to 12, the interactive sessions helped them learn what it means to be kaitiaki - guardians helping protect and respect taonga, people and museum spaces.

Those who attended completed challenges and close-up observation activities, while learning how museums care for local stories and treasures. A highlight was the *More Than an Object* activity, where children explored items from the handling collection, using observation and curiosity to think about the stories that objects can hold.

Each child received a Kaitiaki Badge, recognising their role as young guardians of Te Whare Taonga o Te Awamutu. Keep an eye out on the museum website for future Tui and Tama Club activities and school holiday programmes.

Your Elected Members Get in touch: waipadc.govt.nz/our-council/our-team/mayor-and-councillors

 Mike Pettit Mayor	 Jo Davies-Colley Deputy Mayor	 Dale-Maree Morgan	 Mike Montgomerie	 Clare St Pierre	 Marcus Gower	 Aidhean Camson	 Roger Gordon	 Dean Taylor	 Shane Walsh	 Pip Kempthorne	 Les Bennett
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