



# Application for Complex Water Meter Remission

To: Waipa District Council, Private Bag 2402, Te Awamutu 3840  
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*You can apply for a shared water remission if you're on a shared water meter and have an average daily usage over 488 litres per day.*

**1 APPLICANT** (Please print clearly with a blue or black pen)

Full Name _____
Contact Phone No _____
Email _____

**2 PROPERTY WHERE SHARED WATER METER IS SITUATED**

Street No. _____	Street name _____
Town _____	Post Code _____
Property ID _____	
Water Bill Account Number _____	
Invoice Date _____	

Are you the ratepayer for this property?

Yes

No

## Water Remission Policy for Complex Properties

### Objective

The objective of this policy is to provide a mechanism for adjusting the impact of metered water rates on complex water metered properties for the 2018/19 financial year where water usage meets the criteria and conditions set out below.

### Background

Complex water meters measure water usage for more than one property. As actual volumetric usage cannot be invoiced to individual properties in this situation, the consumption of water will be split evenly amongst the properties for billing purposes.

This remission policy is available to any residential property which has a complex water meter. This policy provides a method to adjust for perceived unfairness arising from equal apportionments for billing purposes.

### Conditions and criteria

Definition: Threshold Daily Usage means the use of 0.488 cubic metres per day

1. Any ratepayer of a residential rating unit connected to a complex water meter may apply for a remission, except where the ratepayer owns *all* the rating units connected to a complex meter.
2. When a ratepayer applies for a remission, the average daily usage for their rating unit (as recorded on their water invoice) is compared to the Threshold Daily Usage.
3. If the daily usage invoiced is greater than 0.877 cubic metres, the resident or ratepayer must provide evidence that there are no leaks or extraordinary use, such as where there is a swimming pool, fixed garden irrigation or any type of commercial undertaking within the rating unit prior to the remission being processed.
4. A ratepayer will be eligible for a remission where the invoiced daily usage for the rating unit is higher than the Threshold Daily Usage and the ratepayer is eligible to have their remission processed under 3 above.
5. A remission will be granted for the difference between invoiced daily usage and the Threshold Daily Usage.
6. At Council's absolute discretion, and on a case-by-case basis, Council staff can work with owners of complex properties with a water meter to get an equitable distribution of costs. This could include making reasonable inquiries about water usage as a basis for adjusting the allocations that would otherwise result from the application of this policy.

If a remission is given to one of the rating units on the complex meter, Council is unable to increase the amount invoiced to the other ratepayers on the same meter to recover the reduced revenue received.

Applicants may apply for this remission from 1 July 2018 and the remission will be effective from that date or the first day of the billing quarter in which application is made, whichever is the latter. The remission will be calculated as part of the normal water billing cycle.

All remissions will be processed via the metered water account.