LEAKS COST MONEY

If you find a leak or fault in the Council's water supply network, please contact us as soon as possible so we can fix it.

If you find a leak or fault on your own property, it's your responsibility (and in your interest) to fix it. The less water you use, the less you will pay.

If you suspect a leak on your property, we strongly suggest you contact a plumber.

HOW TO LOCATE A LEAK

- **1** Find and read your meter Turn over to find out how.
- 2 Turn off any water-using appliances in your house (like washing machines and dishwashers) and don't use any water.



- 3 Wait an hour or two.
- 4 Take another reading.
- 5 If the readings are different and you haven't used any water, you may have a leak! If that's the case, call a registered plumber.



WHAT CAN LEAKS COST?

- 1-5 litres lost per hour. A 'small' leak, could cost around \$10 every bill.
- 5-10 litres lost per hour. A larger leak could cost around \$20 every bill.
- 10 or more litres lost per hour. This is a serious leak potentially costing significant money. You should contact a plumber immediately. You may also want to turn off the tap at the meter when you don't need water until the repairs have been made.

READING YOUR METER

FIND YOUR METER

It's normally close to your property boundary, near the road. Check for the blue box in the ground.

OPEN YOUR METER



Identify the red numbers (these represent litres).



0800 WAIPADC (924 723) www.waipadc.govt.nz

